



Dear O'Keeffe Orthodontics' Valued Patients and Families,

We care deeply about your health and well-being as well as the health and well-being of our team. We have been very closely monitoring the recommendations from the CDC and WHO, as well as our state recommendations from Governor Wolf.

We at O'Keeffe Orthodontics have made the very difficult but, we feel, socially responsible decision to temporarily close our office from March 16-April 3. Of course, we will always be available to help you with any emergency orthodontic needs. Please also rest assured that as we are told our risks have been mitigated, we will do everything in our power to get our schedules back to a state of normalcy and to see our patients in a safe environment.

If you have a true orthodontic emergency, we will triage you over the phone to determine if you need to be seen. If you are being seen in the office, we ask that you come either alone or in the case of a minor, with only one parent. This is in an attempt to decrease the number of people in the office and allow for proper social distancing. There is always an emergency number that can be called (484-532-3725) and Dr. O'Keeffe will be on call as per normal when the office is closed.

In an effort to stay connected with you, monitor your treatment, and make sure everything is progressing during the Coronavirus crisis, we're recommending that all of our patients download the free Zoom App from the App Store. This way we can share smiles - not germs.

Here are links to the Zoom App on the app store.

Link to download Zoom:

For Apple Devices: <https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>

For Android/Google Devices: [https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en\\_US](https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US)

Thank you all for your support and understanding during these unprecedented and difficult times. We appreciate each and every one of you so much. Please stay healthy and smiling! We will see you "virtually" soon.

Warm regards,

Dr. May O'Keeffe and the team at O'Keeffe Orthodontics, DMD, MS, PC